

## What to bring with you

- 1. Your car's title or pay-off information**

We will need your title to transfer the car's ownership, and it must be provided at the time of sale. All titleholders should be present. If any person listed on the title cannot make it, or if you don't have your title, please contact your local store for details.
- 2. Valid registration**

We must see the car's current registration to confirm that you're the owner.
- 3. Valid Photo ID**

All titleholders should bring valid, state-issued photo identification.
- 4. Keys and remote**

When selling us your car, it's important you provide us all sets of keys and remotes. If the original keys and remote to the car are missing, we may adjust the offer. The Determining Your Offer section lists what other factors may impact the offer.

## What to expect after the sale

### Receiving payment

To complete the sale, CarMax will issue a bank draft to the names listed on the title. The bank draft must be deposited and cannot be cashed. Your bank may place a hold on the bank draft for up to 10 banking days. Consider contacting your bank for information on their hold policy, before attempting to draw on the bank draft.

For questions or to speak with a Sales Consultant about setting up an appointment to have your car appraised, contact your nearest store.