

CARmax[®]

Contact Information

CARMAX CONTACT INFORMATION

Thank you for your interest in CarMax. For all questions and inquiries, please refer to the appropriate departments below.

Please direct all mail to:
CarMax, Inc.
12800 Tuckahoe Creek Parkway
Richmond, VA 23238



Marketing

Contact for sponsorship proposals and questions related to broadcast media, print advertising, public relations, and product sales.

Phone: 804-747-0422 ext. 4914

Email: marketing_carmax@carmax.com

Mail: Attention: Marketing

Human Resources

Contact for information about partnering with CarMax on Associate membership deals and discount programs. For employment information, please visit carmax.com[®].

Email: deals4kmx@carmax.com

Mail: Attention: Human Resources

Procurement, Construction, and Facilities

Contact for questions regarding uniforms, office supplies, detail and reconditioning materials, janitorial services and supplies, coffee, vending machines, construction-related materials, building maintenance, automotive equipment, and computer-related hardware.

Phone: 1-888-601-5567

Email: procurement@carmax.com

Mail: Attention: Procurement

Transportation

Contact for information about vehicle and transportation requests, and for details on becoming part of the CarMax Approved Carrier team.

Web: carmaxtransportation.com

Mail: Attention: Transportation

Real Estate

Contact for questions about new market investigations, site acquisition, and property management.

Phone: 804-747-0422 ext. 4107

Email: realestate_solutions@carmax.com

Mail: Attention: Real Estate

The CarMax Foundation

Contact for information about volunteerism and funding programs, including matching gifts, grant proposals, and disaster relief.

Phone: 804-935-4533

Web: carmaxcares.com[®]

Mail: Attention: CarMax Foundation